Indicator 1: Promptness of Submitting First Reports of Injury - 1st Quarter 2004

## Large Insurers (400 Claims or more per year)

				percent	YTD	<u>3_yr_</u>
<u>NAIC</u>	INSURER NAME	First reports	Late reports	<u>prompt</u>	<u>percent</u>	<u>percent</u>
15091	RURAL MUTUAL INS CO	63	11	82.5%	82.5%	73.1%
15350	WEST BEND MUTUAL INS CO	547	106	80.6%	80.6%	82.0%
26042	WAUSAU UNDERWRITERS INS CO	108	21	80.6%	80.6%	70.5%
25674	TRAVELERS PROPERTY CAS CO OF A	199	41	79.4%	79.4%	66.0%
15261	SOCIETY INSURANCE A MUTUAL CO	358	75	79.1%	79.1%	79.4%
40827	VIRGINIA SURETY CO INC	82	18	78.0%	78.0%	75.7%
26069	WAUSAU BUSINESS INS CO	101	24	76.2%	76.2%	73.3%
21458	EMPLOYERS INSURANCE OF WAUSA	419	102	75.7%	75.7%	75.9%
10677	CINCINNATI INSURANCE CO THE	98	30	69.4%	69.4%	65.0%
22748	PACIFIC EMPLOYERS INS CO	42	13	69.0%	69.0%	65.2%
24988	SENTRY INSURANCE A MUTUAL CO	480	150	68.8%	68.8%	70.7%
SI	DEPT OF ADMINISTRATION	99	32	67.7%	67.7%	56.5%
24449	REGENT INSURANCE CO	176	57	67.6%	67.6%	68.1%
24147	OLD REPUBLIC INS CO	170	58	65.9%	65.9%	67.1%
29157	UNITED WISCONSIN	195	69	64.6%	64.6%	63.9%
19445	NATIONAL UNION FIRE INS CO OF P	66	25	62.1%	62.1%	48.1%
23035	LIBERTY MUTUAL FIRE INS CO	243	93	61.7%	61.7%	58.9%
SI	CITY OF MILWAUKEE	196	77	60.7%	60.7%	60.7%
23817	ILLINOIS NATIONAL INS CO	98	39	60.2%	60.2%	42.1%
14184	ACUITY INSURANCE CO	353	145	58.9%	58.9%	62.5%
SI	GENERAL MOTORS CORPORATION	19	8	57.9%	57.9%	59.0%
23043	LIBERTY MUTUAL INS CO	143	61	57.3%	57.3%	56.0%
21407	EMCASCO INSURANCE CO	138	59	57.2%	57.2%	56.6%
16535	ZURICH AMERICAN INSURANCE COM	468	218	53.4%	53.4%	53.8%
35386	FIDELITY & GUARANTY INS CO	88	42	52.3%	52.3%	62.8%
30562	AMERICAN MANUFACTURERS MUT	4	2	50.0%	50.0%	60.6%
20494	TRANSPORTATION INSURANCE CO	149	88	40.9%	40.9%	48.7%
18910	AMERICAN PROTECTION INS CO	11	8	27.3%	27.3%	52.3%
22977	LUMBERMENS MUTUAL CAS CO	11	8	27.3%	27.3%	51.2%
24872	CONNECTICUT INDEMNITY CO THE	8	6	25.0%	25.0%	18.5%
	<b>Totals for Group:</b>	5,132	1,686	67.1%	67.1%	65.0%

## Medium Size Insurers (85 -399 Claims or more per year)

				percent	YTD	<u>3_yr_</u>
NAIC SI	INSURER NAME	First reports	Late reports	prompt	percent	percent
SI 42.480	BRUNSWICK CORPORATION	11	0	100.0%	100.0%	72.9%
42480	VENTURE INS CO	32	1	96.9%	96.9%	83.0%
31895	AMERICAN INTERSTATE INS CO WISCONSIN BELL INC	21	1	95.2%	95.2%	78.0%
SI 15202		18	1	94.4%	94.4%	78.1%
15393	WISCONSIN AMERICAN MUTUAL INS	11	1	90.9%	90.9%	58.2%
SI 22650	BRIGGS & STRATTON CORP INDIANA INSURANCE CO	25	3	88.0%	88.0%	94.4%
22659		13	2	84.6%	84.6%	64.5%
10472	CAPITOL INDEMNITY CORP	19	3	84.2%	84.2%	62.5%
SI	SCHNEIDER NATIONAL CARRIERS I	23		82.6%	82.6%	78.4%
SI 40067	KOHLER CORPORATION ST PAUL FIRE & CASUALTY INS CO	37	7	81.1%	81.1%	69.1%
40967		21	4	81.0%	81.0%	64.5%
19275	AMERICAN FAMILY MUTUAL INS CO	52	10	80.8%	80.8%	74.9%
19259	SELECTIVE INS CO OF SOUTH CAROL	26	5	80.8%	80.8%	65.0%
SI	TARGET CORP (STORES)	20	4	80.0%	80.0%	69.4%
24767	ST PAUL FIRE & MARINE INS CO	67	15	77.6%	77.6%	66.7%
SI	MILWAUKEE TRANSPORT SERVICES I	43	10	76.7%	76.7%	73.6%
13986	FRANKENMUTH MUTUAL INS CO	77	18	76.6%	76.6%	59.9%
26956	WIS COUNTY MUTUAL INS CORP	17	4	76.5%	76.5%	36.6%
10239	SECURA SUPREME	4	1	75.0%	75.0%	55.8%
10166	ACCIDENT FUND INS CO OF AMERIC	87	22	74.7%	74.7%	50.4%
25887	UNITED STATES FIDELITY & GUARANT	31	8	74.2%	74.2%	59.8%
26425	WAUSAU GENERAL INS CO	23	6	73.9%	73.9%	60.0%
24791	ST PAUL MERCURY INS CO	19	5	73.7%	73.7%	73.0%
22543	SECURA INSURANCE A MUTUAL CO	102	27	73.5%	73.5%	61.3%
13021	UNITED FIRE & CASUALTY CO	11	3	72.7%	72.7%	65.1%
24414	GENERAL CAS CO OF WI	57	16	71.9%	71.9%	67.1%
14303	INTEGRITY MUTUAL INS CO	74	22	70.3%	70.3%	80.1%
25682	TRAVELERS INDEMNITY CO OF CT T	23	7	69.6%	69.6%	58.6%
SI	DAIMLERCHRYSLER CORPORATION	16	5	68.8%	68.8%	55.3%
22322	GREENWICH INSURANCE CO	80	25	68.8%	68.8%	60.1%
21415	EMPLOYERS MUTUAL CASUALTY C	70	23	67.1%	67.1%	69.2%
19305	ASSURANCE COMPANY OF AMER	6	2	66.7%	66.7%	64.5%
25976	UTICA MUTUAL INS CO	3	1	66.7%	66.7%	41.5%
18988	AUTO OWNERS INS CO	34	12	64.7%	64.7%	72.7%
31003	TRI STATE INS CO OF MN	99	38	61.6%	61.6%	44.0%
42404	LIBERTY INSURANCE CORP	57	22	61.4%	61.4%	60.6%
19682	HARTFORD FIRE INSURANCE CO	31		61.3%	61.3%	41.1%
30104	HARTFORD UNDERWRITERS INS CO	18	7	61.1%	61.1%	41.7%
29459	TWIN CITY FIRE INS CO	68	27	60.3%	60.3%	44.6%
20443	CONTINENTAL CASUALTY CO	10	4	60.0%	60.0%	41.9%
SI	GEORGIA PACIFIC CORPORATION	5	2	60.0%	60.0%	69.4%
25402	AMCOMP ASSURANCE CORP	94	38	59.6%	59.6%	41.2%
19380	AMERICAN HOME ASSURANCE CO	84	41	51.2%	51.2%	40.9%
19895	ATLANTIC MUTUAL INS CO	2	1	50.0%	50.0%	49.6%
24830	CITIES & VILLAGES MUTUAL INS CO	20	10	50.0%	50.0%	56.1%
25879	FIDELITY & GUARANTY INS UNDERWR	2	1	50.0%	50.0%	62.3%
SI	COOPER POWER SYSTEMS INC	9	5	44.4%	44.4%	39.1%
39357	TRAVELERS INSURANCE CO THE	9	5	44.4%	44.4%	51.2%

Indicator 1: Promptness of Submitting First Reports of Injury - 1st Quarter 2004

## Medium Size Insurers (85 -399 Claims or more per year)

				percent	YTD	<u>3_yr_</u>
<u>NAIC</u>	INSURER NAME	First reports	Late reports	<u>prompt</u>	percent	percent
SI	STORA ENSO NORTH AMERICA COR	7	4	42.9%	42.9%	47.2%
13935	FEDERATED MUTUAL INS CO	45	26	42.2%	42.2%	42.0%
24228	PEKIN INSURANCE CO	22	13	40.9%	40.9%	42.3%
19410	COMMERCE & INDUSTRY INS CO	65	40	38.5%	38.5%	26.9%
20281	FEDERAL INSURANCE CO	44	28	36.4%	36.4%	25.9%
21873	FIREMANS FUND INS CO	6	4	33.3%	33.3%	43.1%
20486	TRANSCONTINENTAL INSURANCE C	18	12	33.3%	33.3%	44.6%
41181	UNIVERSAL UNDERWRITERS INS CO	6	4	33.3%	33.3%	40.8%
40142	AMERICAN ZURICH INS CO	13	9	30.8%	30.8%	61.7%
24589	AMERICAN & FOREIGN INS CO	30	21	30.0%	30.0%	32.2%
24678	ROYAL INDEMNITY CO	14	10	28.6%	28.6%	28.2%
SI	UW-SYSTEM ADMINISTRATION	59	43	27.1%	27.1%	32.2%
14591	MILWAUKEE MUTUAL INS CO	15	11	26.7%	26.7%	36.1%
20346	PACIFIC INDEMNITY CO	15	11	26.7%	26.7%	14.6%
26980	ROYAL INSURANCE CO OF AMERICA	8	6	25.0%	25.0%	24.7%
22918	AMERICAN MOTORISTS	9	7	22.2%	22.2%	40.6%
SI	MILWAUKEE BOARD OF SCHOOL DI	94	74	21.3%	21.3%	28.2%
19429	INSURANCE COMPANY OF STATE OF	36	29	19.4%	19.4%	23.2%
24902	SECURITY INSURANCE CO OF HARTF	11	9	18.2%	18.2%	28.7%
SI	COUNTY OF MILWAUKEE	52	43	17.3%	17.3%	22.6%
SI	CITY OF MADISON	39	37	5.1%	5.1%	7.4%
21237	CASUALTY RECIPROCAL EXCHANGE	0	0	0.0%	0.0%	55.8%
42650	ONEBEACON MIDWEST INS CO	0	0	0.0%	0.0%	40.7%
	Totals for Group:	2,289	932	59.3%	59.3%	51.8%

# Small Size Insurers (Less than 85 Claims per year)

				percent	YTD_	<u>3_yr_</u>
NAIC	INSURER NAME	First reports		prompt	percent	percent
SI	BENEVOLENT CORPORATION CEDA	10	1	90.0%	90.0%	92.6%
SI	MARTEN TRANSPORT LTD	19	0	100.0%	100.0%	90.2%
SI	VOLLRATH COMPANY LLC	10	0	100.0%	100.0%	86.7%
20109	BITUMINOUS FIRE & MARINE INS CO	5	2	60.0%	60.0%	85.9%
SI	USF HOLLAND INC	15	1	93.3%	93.3%	82.2%
SI	TECUMSEH PRODUCTS COMPANY	5	0	100.0%	100.0%	82.0%
SI	CASE LLC	8	0	100.0%	100.0%	80.7%
11527	LEAGUE OF WIS MUNICIPALITIES MU	24	3	87.5%	87.5%	79.3%
13331	AMERICAN HARDWARE MUTUAL I	4	0	100.0%	100.0%	79.2%
SI	COUNTY OF JEFFERSON	0	0	0.0%	0.0%	78.6%
SI	COUNTY OF OUTAGAMIE	9	0	100.0%	100.0%	78.4%
25143	STATE FARM FIRE & CASUALTY CO	19	5	73.7%	73.7%	78.0%
SI	COUNTY OF WALWORTH	8	3	62.5%	62.5%	77.8%
SI	COUNTY OF DODGE	5	1	80.0%	80.0%	77.6%
SI	DEERE & COMPANY	7	3	57.1%	57.1%	75.9%
21180	SENTRY SELECT	10	2	80.0%	80.0%	75.8%
SI	KWIK TRIP INC	10	3	70.0%	70.0%	75.4%
SI	COUNTY OF WASHINGTON	9	0	100.0%	100.0%	75.2%
SI	KIMBERLY-CLARK CORPORATION	10	6	40.0%	40.0%	74.3%
SI	COUNTY OF ROCK	18	8	55.6%	55.6%	74.2%
SI	HARNISCHFEGER CORPORATION	9	6	33.3%	33.3%	72.4%
SI	ILLINOIS TOOL WORKS INC	3	1	66.7%	66.7%	72.2%
43575	INDEMNITY INSURANCE CO OF NORT	43	15	65.1%	65.1%	71.8%
SI	FEDERAL EXPRESS CORPORATION	27	5	81.5%	81.5%	71.3%
36919	HAWKEYE SECURITY INS CO	9	4	55.6%	55.6%	71.0%
11118	FEDERATED RURAL ELECTRIC INS C	8	1	87.5%	87.5%	69.6%
26247	AMERICAN GUARANTEE & LIABIL	5	1	80.0%	80.0%	68.6%
23434	MIDDLESEX INSURANCE CO	8	3	62.5%	62.5%	68.1%
SI	PARKER-HANNIFIN CORPORATION	5	3	40.0%	40.0%	67.9%
SI	COUNTY OF WINNEBAGO	6	1	83.3%	83.3%	66.2%
19950	WILSON MUTUAL INS CO	11	3	72.7%	72.7%	66.2%
14265	INDIANA LUMBERMENS MUTUAL IN	5	3	40.0%	40.0%	66.0%
19356	MARYLAND CASUALTY CO	16	6	62.5%	62.5%	65.5%
33588	FIRST LIBERTY INS CORP THE	20	7	65.0%	65.0%	64.6%
23280	CINCINNATI INDEMNITY CO	2	0	100.0%	100.0%	64.4%
34207	WESTPORT INSURANCE CORPORATIO	12	4	66.7%	66.7%	64.2%
14117	GRINNELL MUT REINSUR CO	9	3	66.7%	66.7%	63.5%
19038	TRAVELERS CASUALTY & SURETY C	18	8	55.6%	55.6%	63.3%
20508	VALLEY FORGE INS CO	27	17	37.0%	37.0%	62.8%
SI	ALLEN-BRADLEY COMPANY LLC	1	1	0.0%	0.0%	62.5%
18767	CHURCH MUTUAL INSURANCE CO	11	2	81.8%	81.8%	61.7%
SI	COUNTY OF SHEBOYGAN	14	3	78.6%	78.6%	59.8%
10804	CONTINENTAL WESTERN INS CO	15	6	60.0%	60.0%	59.5%
28665	CINCINNATI CASUALTY CO THE	6	4	33.3%	33.3%	59.4%
SI	COLUMBIA-ST MARY'S INC	21	7	66.7%	66.7%	58.7%
26662	MILWAUKEE CASUALTY INSURANC	4	2	50.0%	50.0%	58.3%
24112	WESTFIELD INSURANCE CO	5	2	60.0%	60.0%	58.3%
24775	ST PAUL GUARDIAN INS CO	3		100.0%	100.0%	57.1%
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# Small Size Insurers (Less than 85 Claims per year)

				percent	YTD	<u>3_yr_</u>
<u>NAIC</u>	INSURER NAME	First reports	<u>Late reports</u>		percent	percent
12262	PENN MFRS ASSOCIATION INS CO	11	5	54.5%	54.5%	56.1%
22292	HANOVER INSURANCE CO THE	3	0	100.0%	100.0%	54.5%
21881	NATIONAL SURETY CORP	2	0	100.0%	100.0%	53.7%
11371	GREAT WEST CASUALTY CO	14	6	57.1%	57.1%	52.9%
25615	CHARTER OAK FIRE INS CO	1	1	0.0%	0.0%	52.7%
22667	ACE AMERICAN INSURANCE CO	123	52		57.7%	52.6%
SI	RIPON FOODS INC	5	3	40.0%	40.0%	52.2%
19704	AMERICAN STATES INS CO	4	2	50.0%	50.0%	51.5%
21261	ELECTRIC INSURANCE CO	12	2	83.3%	83.3%	50.0%
27855	ZURICH AMERICAN INS OF IL	2	2	0.0%	0.0%	49.6%
SI	GREDE FOUNDRIES INC	4	3	25.0%	25.0%	48.9%
15377	WESTERN NATIONAL MUTUAL INS C	11	8	27.3%	27.3%	47.9%
11250	COMMUNITY INS CORP	30	9	70.0%	70.0%	47.9%
25658	TRAVELERS INDEMNITY COMPANY T	1	0	100.0%	100.0%	46.9%
21865	ASSOCIATED INDEMNITY CORP	23	7	69.6%	69.6%	46.0%
13838	FARMLAND MUTUAL INS CO	7	6	14.3%	14.3%	44.9%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	44.4%
20621	ONEBEACON AMERICA INSURANCE C	0	0	0.0%	0.0%	43.9%
13439	PARTNERS MUTUAL INS CO	6	4	33.3%	33.3%	42.0%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	38.8%
37273	FIREMANS FUND INS CO OF WI	2	1	50.0%	50.0%	38.2%
SI	DELPHI CORPORATION	3	0	100.0%	100.0%	38.1%
23108	LUMBERMEN'S UNDERWRITING AL	8	3	62.5%	62.5%	37.5%
13714	PHARMACISTS MUTUAL INS CO	8	6	25.0%	25.0%	36.8%
SI	COUNTY OF DANE	12	2	83.3%	83.3%	36.4%
33006	AMERICAN PHYSICIANS ASSURANC	0	0	0.0%	0.0%	34.4%
SI	JEWEL FOOD STORES INC	12	5	58.3%	58.3%	34.4%
23787	NATIONWIDE MUTUAL INS CO	17	12	29.4%	29.4%	33.3%
14176	HASTINGS MUTUAL INS CO	17	4	76.5%	76.5%	32.9%
29424	HARTFORD CASUALTY INS CO	6	4	33.3%	33.3%	32.5%
SI	JOURNAL SENTINEL INC	10	9	10.0%	10.0%	31.7%
24074	OHIO CASUALTY INS CO	2	2	0.0%	0.0%	31.5%
20427	AMERICAN CASUALTY CO OF READI	4	1	75.0%	75.0%	29.4%
SI	INTERNATIONAL PAPER COMPANY	6	1	83.3%	83.3%	27.7%
SI	LAND O LAKES INC	5	0	100.0%	100.0%	27.5%
18023	STAR INSURANCE CO	10	5	50.0%	50.0%	26.8%
SI	WISCONSIN ELECTRIC POWER COMP	19	12	36.8%	36.8%	26.4%
SI	COUNTY OF LA CROSSE	10	2	80.0%	80.0%	26.1%
21857	AMERICAN INSURANCE CO THE	2	2	0.0%	0.0%	26.0%
21113	UNITED STATES FIRE INS CO	9	1	88.9%	88.9%	25.1%
SI	KMART CORPORATION	0	0	0.0%	0.0%	24.0%
21105	NORTH RIVER INS CO THE	0	0	0.0%	0.0%	23.3%
SI	DEPT OF TRANSPORTATION	8	6	25.0%	25.0%	21.9%
SI	KOHLS FOOD STORES INC	1	1	0.0%	0.0%	20.3%
SI	J C PENNEY CORPORATION INC	7	5	28.6%	28.6%	20.0%
SI	EMERSON ELECTRIC COMPANY	4	4	0.0%	0.0%	16.1%
10502	MERIDIAN CITIZENS MUTUAL INSU	0	0	0.0%	0.0%	14.5%
22217	GULF INSURANCE CO	0	· ·	0.0%	0.0%	12.5%
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Indicator 1: Promptness of Submitting First Reports of Injury - 1st Quarter 2004

# Small Size Insurers (Less than 85 Claims per year)

	Totals for Group:	982	365	62.8%	62.8%	54.4%
SI	WISCONSIN PUBLIC SERVICE CORP	5	4	20.0%	20.0%	7.2%
24880	FIRE & CASUALTY INS CO OF CT THE	0	0	0.0%	0.0%	9.9%
20397	VIGILANT INSURANCE CO	8	7	12.5%	12.5%	12.3%
<u>NAIC</u>	INSURER_NAME	First reports	Late reports	prompt	percent	percent
				percent	<u> Y I D</u>	<u>3 yr</u>